



Tender Corporation
d/b/a Adventure® Medical Kits
d/b/a Genuine First Aid
106 Burndy Road
Littleton, NH 03561

Warranty

PRODUCT PURCHASED FROM RETAILER

If you purchased an Adventure® Medical Kits / Survive Outdoors Longer / Tender Corporation product from an online retailer or brick and mortar retail store, and you believe the product is defective, please return the product to the retailer for a refund or exchange.

PRODUCT PURCHASED DIRECTLY FROM MANUFACTURER

For a product purchased directly from Adventure® Medical Kits / Survive Outdoors Longer / Tender Corporation, please fill out the questionnaire below:

First Name:

Last Name:

Phone Number:

Email Address:

Please provide the item number and lot number. This information can be found on the stickered bar code which is usually attached to a cardboard hang tag or attached directly to the front or back of the packaging. The numbers are printed on the sticker directly below the bar code.

Lot Number: Item Number:

Was the purchase made through our website or over the phone? Website Phone

Please provide a brief description of the issue:

Please attach to email a photo of the product and/or proof of purchase or receipt.

It can take up to two weeks to process your warranty issue.
We are unable to pay return shipping costs for returns and exchanges.